How to Process FLEXI Testing to QNI

- 1. Lab personnel investigate test
- 2. Is there an orderable Yes
 - i. Order using correct mnemonic
- 3. Is there an orderable No
 - i. Is Testing available at QNI Test catalog Yes http://www.questdiagnostics.com/testcenter
 - 1. Order QNI FLEXI mnemonic in Cerner as Time Study
 - a. If more than one QNI FLEXI test has to be ordered on the same patient change collection time by 1 minute for each Flexi test ordered.
 - b. Do not log in all QNI FLEXI for same time/date of collection
 - c. Only one QNI test can be listed on each FLEXI sent for testing
 - 2. Add testing information to Order Note on order using ESOTCOM (F9) to explode fields

```
Enter all applicable fields:
Test Name: _
Reference Lab: _
Test Code: _
Shipping Temp: _
Specimen Type: _
TAT: _
CPT Code: _
Cost: _
Additional Comments: _
FDA Approved Test: YES_ NO_ LDT_
Medical Director/Pathologist: approved by _
Billing Completed by _ Date_ Time_
```

- b. In label comment add specimen minimum amount, type and transport temperature.
 - i. Example: SST Serum 0.5 mL- FRZ
- If the specimen is a body fluid of any type you will need to put the source of specimen in the QNI Additional Info QNI Additional Info:

 Helpful hint copy and paste all the above information from Quest catalogue.

- d. Test code must be QNI Test code with letters (if present)
 - i. Ex. 2126N correct
 - ii. Ex. 2126n or 2126 incorrect
- e. Additional Comments on order note must include your Lawson with prefix
- 3. Process specimen for transfer to QNI I/F at correct temperature
 - a. All Samples will be on the QNI REF bench for worklist
- 4. Log all specimen into the QNI I/F Process.

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- 5. Manual billing process performed for each test by the system billing team.
- 6. QNI will result as "See Report" and testing will complete
 - a. Verify in A.R.E. the test name and number once the results are in Pt. EMR
 - b. Testing will remain on Pending until the Test code/name are verified as "Complete"
- 7. Testing which do not qualify for QNI FLEXI
 - a. Allergen testing
 - b. Any test with potential for reflex or confirmation
 - c. Drug monitoring tests
 - d. Any test not tested within the QNI family of labs
 - e. Pathology tests
 - f. Any test code with more than 1 AOE